

# Introducing the Heroes Pass

**A pass that provides free bus transportation to veterans and active duty personnel.**

The Heroes Pass provides free, Local C-TRAN service throughout Clark County, including The Current to qualifying veterans and active duty personnel. To qualify, simply bring one of the following pieces of ID to the C-TRAN Customer Service Office, located at the Vancouver Mall Transit Center:

- Veterans Affairs Photo ID card
- Common Access Card (C.A.C.) showing active military status and branch of service
- Retired Military ID card (if yours doesn't contain a photo, please bring an additional piece of photo ID)
- State issued driver's license showing your "veteran" or "military" designation, or
- DD214 (along with a state or federal issued photo ID)



Heroes Pass holders also have the option to load value to their card. Doing so provides access to other services, such as Regional, **GO FAR!** Express, C-VAN paratransit (must be medically qualified to ride), TriMet, or the Portland Streetcar. Every time you tap your card on one of these services, it will deduct from the value you've already loaded onto the Heroes Pass.

Loading value is easy. Simply visit [MyHopCard.com](http://MyHopCard.com) or download the Hop Card app to your smart device, then register your card to load money. Registration provides protection if your card is ever lost or stolen.

**C-TRAN honors the service and sacrifices of our service members. You are heroes and we thank you!**

**« C-TRAN: OUR COMMUNITY, OUR PROMISE »**





# APPLICATION FOR C-TRAN DISCOUNTED FARE ID CARD

PLEASE PRINT

☐ NEW ☐ RENEWAL/LOST  
See reverse for fees

|                       |  |                                   |               |            |
|-----------------------|--|-----------------------------------|---------------|------------|
| First Name            |  | Middle Initial                    | Last Name     | Birth Date |
| Street Address        |  | Apt No.                           |               | E-Mail     |
| City, State, ZIP Code |  | <input type="checkbox"/> Unhoused | Telephone No. |            |

**C-TRAN is not responsible for lost or stolen ID cards. There is an extra charge to replace ID cards.  
Discounted Fare ID cards are not transferable.**

- ☐ **Low Income** Persons who are receiving assistance from the State of Washington Department of Social and Health Services (DSHS) for food or medical may obtain a Reduced ID Card, which can be used to purchase a discounted monthly pass. Proof of food or medical must be shown in the form of the eligibility **Award Letter from the local DSHS office**. No other proof is accepted.
- ☐ **Youth** Persons between the ages of seven (7) and 18 may obtain a Youth ID Card, which can be used to purchase a discounted monthly pass or ride at the Youth cash fare. Persons between the ages of 15 and 17 must carry a current ID card from C-TRAN, a current school ASB card, or State issued ID. Passengers between the ages of zero (0) months and six (6) years of age do not require a fare but must be accompanied by a fare paying adult, at ALL TIMES.
- ☐ **Senior** Persons who are 65 years of age and older may obtain a Senior ID card to ride at the Honored cash fare or purchase a discounted monthly pass. Proof of age may be required to obtain a Senior ID Card.
- ☐ **Disability** Persons who are seven (7) years of age or older and can show proof of a permanent disability may obtain a Honored ID Card, which can be used to ride at the Honored cash fare or purchase a discounted monthly pass. C-TRAN allows proof of permanent disability by either a red, white, and blue Medicare card, or a doctor's certificate (see back of form) to obtain the required Honored ID Card.
- (Please check one (1) below):
- ☐ Visually impaired ☐ Hearing impaired
  - ☐ Motor skill disability, such as epilepsy, cerebral palsy, multiple sclerosis, or late-stage terminal illness rendering the person unable to drive.
  - ☐ Ambulatory limitation, such as artificial limbs or needing the use of a walker, crutches, or wheelchair.
  - ☐ Cognitive limitation — Permanent, serious cognitive impairment.
- ☐ **Temporary Disability** Persons who are seven (7) years of age or older and can show proof of a temporary disability that is verified by a physician, with the disability expected to last less than 12 months, can obtain a Temporary Honored ID card which expires 12 months from the date signed by the physician. A doctor's certificate (see back of form) and signature are required to obtain a Temporary Honored ID card, which can be used to ride at the Honored cash fare or purchase a discounted monthly pass.
- ☐ **Attendant Requirement** Passengers seven (7) years of age or older who have difficulty riding the bus by themselves due to a motor skill limitation, ambulatory limitation, cognitive limitation, etc., may, if they choose, be accompanied by an attendant. **A doctor's certificate** (see back of form) is required to obtain a Honored ID card with an attendant requirement, which can be used to ride at the Senior/Honored cash fare or to purchase a discounted monthly pass.
- ☒ **Heroes** Persons who are active or Veteran military service members may obtain a Heroes ID card, which allows them to load a Heroes pass product to their card that is valid for four years from the date loaded. Proof of eligibility may be shown with: Veterans Affairs photo ID, C.A.C., retired military ID, state issued driver's license with veteran/military designation, or DD214. ☐ Check if disabled ☐ Check if attendant required

Signature of Applicant

Date

C-TRAN use only

| CATEGORY   | EXPIRATION DATE | PASSENGER NAME | PSR INITIALS | ENTERED |
|--|-----------------|----------------|--------------|---------|
| <input type="checkbox"/> Reduced <input type="checkbox"/> Youth <input type="checkbox"/> Heroes<br><input type="checkbox"/> Senior <input type="checkbox"/> Disabled |                 |                |              |         |